



2-1-1 Referral Outcomes for Select Key Legal Resources 2011 Q.4-2014 Q.2

09/01/14

(See Key at End of Summary)

Organization	Initial Referral Quarter	Largest Increase by Quarter	% Change	Initial Training Quarter
Central Minnesota Legal Services** (listed as a separate organization in 2-1-1 database beginning 2013 Q.2)				
Family Law	18 (2013 Q.2)	20 (2014 Q.2)	+11%	2012 Q.2
Government Benefits	1 (2013 Q.2)	6 (2013 Q.3)	+500%	2012 Q.2
Community Action Partnership of Suburban Hennepin (CAPSH)				
Legal Services Clinic (Consumer & Housing)	2 (2011 Q.4)	17 (2012 Q.4)	+750%	2012 Q.3
Dignity Center				
Landlord/Tenant Law	7 (2012 Q.3)	38 (2013 Q.3)	+443%	2013 Q.2
Hennepin County Bar Association				
LRIS	85 (2011 Q.4)	144 (2013 Q.2)	+69%	2012 Q.1
Low Fee Family Law Project	52 (2011 Q.4)	93 (2013 Q.1)	+79%	2012 Q.4
Hennepin County District Court				
Family Court Self-Help Center	11 (2011 Q.4)	60 (2013 Q.2)	+446%	2012 Q.4
Self-Help Center	35 (2011 Q.4)	69 (2012 Q.3)	+97%	2012 Q.1
Immigrant Law Center of Minnesota				
Legal Representation- Immigration Cases	15 (2011 Q.4)	33 (2013 Q.1)	+120%	2013 Q.1
International Institute of Minnesota				
Immigration/Naturalization Services	6 (2012 Q.2)	20 (2013 Q.1)	+233%	2013 Q.1
LawHelpMN.org				
LawHelpMN.org	7 (2011 Q.4)	112 (2013 Q.2)	+1500%	2012 Q.2
Legal Aid Society of Minneapolis (Mid-Minnesota Legal Aid)				
Housing Law	309(2011 Q.4)	396 (2012 Q.3)	+28%	2012 Q.1
Public Benefits Law	46 (2011 Q.4)	67 (2012 Q.3)	+46%	2012 Q.1
Senior Law	14 (2011 Q.4)	23 (2014 Q.2)	+64%	2012 Q.1
Mediation				
Conflict Resolution Center	4 (2011 Q.4)	13 (2013 Q.4)	+225%	2013 Q.4
Minnesota Community Services	1 (2011 Q.4)	6 (2013 Q.4)	+500%	2013 Q.4
Minnesota Disability Law Center (Hennepin County)				
Minnesota Disability Law Center	58 (2011 Q.4)	92 (2013 Q.2)	+59%	2012 Q.2

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Organization	Initial Referral Quarter	Largest Increase by Quarter	% Change	Initial Training Quarter
Minnesota Legal Advice Online				
Minnesota Legal Advice Online	64 (2014 Q.2)	n/a	n/a	2014 Q.2
Ramsey County Bar Association				
Attorney Referral	23 (2011 Q.4)	41 (2013 Q.2)	+78%	2012 Q.1
Modest Means	91 (2012 Q.3)	138 (2013 Q.1)	+52%	2012 Q.1
Ramsey County District Court				
Family Court Self-Help Service Center	30 (2011 Q.4)	49 (2012 Q.3)	+63%	2012 Q.1
Housing and Conciliation Court Self-Help Clinic	5 (2011 Q.4)	41 (2012 Q.3)	+720%	2012 Q.1
Southern Minnesota Regional Legal Services				
Housing Alliance Law Office	6 (2011 Q.4)	17 (2012 Q.3)	+183%	2012 Q.3
Housing Equality Law Project (H.E.L.P.)	4 (2011 Q.4)	11 (2012 Q.3)	+175%	2012 Q.3
Volunteer Lawyer's Network, Ltd.				
Criminal Expungement	17 (2012 Q.3)	49 (2013 Q.2)	+188%	2013 Q.2
Employment Law Phone Advice-Statewide	19 (2012 Q.3)	61 (2013 Q.2)	+221%	2013 Q.2
Family Law Clinic	28 (2012 Q.3)	55 (2013 Q.1)	+96%	2012 Q.4
Family Law Phone Advice-Statewide	50 (2012 Q.3)	151 (2013 Q.3)	+202%	2012 Q.4
General Civil Issues	14 (2012 Q.3)	79 (2013 Q.2)	+464%	2013 Q.2
Housing Court Project	49 (2012 Q.3)	86 (2013 Q.2)	+76%	2013 Q.2

Note: This is a summary of some key legal resources. Referrals to other legal resources have also increased.

KEY:

Initial Referral Quarter: Quarter between 2011 Q.4 and 2014 Q.2 in which legal referrals were first made by United Way 2-1-1 to the identified organization.

Largest Increase by Quarter: Quarter between 2011 Q.4 and 2014 Q.2 in which the largest number of legal referrals were made to the identified organization.

% Change: Percent change between the quarter in which legal referrals were first made and the quarter with the highest number of legal referrals. Please note: our data only covered the period of 2011 Q.4 through 2014 Q.2

Initial Training Quarter: Quarter between 2011 Q.4 and 2014 Q.2 in which the identified organization was the subject of Call for Justice, LLC training for the first time.

For more information contact:

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Glossary of the Key Legal Resources

- **Central Minnesota Legal Services:** Staff and volunteer attorneys provide full representation, brief legal services, and advice.
- **Community Action Partnership of Suburban Hennepin (CAPSH):** Clinics throughout Hennepin County provide low-income clients the opportunity to speak with a volunteer attorney about legal questions and obtain information about going to court.
- **Dignity Center:** Clients work with a D.C. Advocate on legal and other self-sufficiency issues, such as housing, employment, and chemical and mental health.
- **Hennepin County Bar Association:**
 - **LRIS:** Provides general legal referrals to HCBA members.
 - **Low Fee Family Law Project:** Offers full representation to those who don't qualify for Legal Aid due to income. All attorneys work at the rate of \$55/hr with an initial \$500 retainer.
- **Hennepin County District Court:**
 - **Family Court Self-Help Center:** Provides assistance with Family Court forms and procedures. Does not provide legal advice.
 - **Self-Help Center:** Provides assistance with Court forms and procedures. Personnel do not provide legal advice.
- **Immigrant Law Center of Minnesota:** Provides brief legal advice and full representation to immigrants and refugees in MN.
- **International Institute of Minnesota:** Helps clients complete immigration paperwork for a nominal fee. Clients may be referred to a low-cost immigration attorney for further legal consultation, if necessary.
- **LawHelpMN.org:** An interactive website from Legal Aid with resources that provide both explanatory summaries of how to deal with certain legal problems and forms that the user can download. Additionally, the website offers live online chat to assist in navigating the system (during regular business hours).
- **Legal Aid Society of Minneapolis (Mid-Minnesota Legal Aid):** Staff and volunteer attorneys provide full representation, brief legal services, and advice.
- **Conflict Resolution Center:** Mediation services in the areas of family, neighborhood, and business matters, in addition to youth and restorative justice.
- **Minnesota Community Services:** Mediation and restorative justice services.
- **Minnesota Disability Law Center:** Provides free legal assistance to individuals with disabilities.

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- **Minnesota Legal Advice Online:** Attorneys provide online legal advice to persons at 200% of the Federal Poverty Guidelines.
- **Ramsey County Bar Association:**
 - **Attorney Referral:** Provides general legal referrals to RCBA members.
 - **Modest Means:** Offers full representation to those who don't qualify for Legal Aid due to income. All attorneys work at a rate of \$55/hr with a \$600 initial retainer fee.
- **Ramsey County District Court:**
 - **Family Court Self-Help Services Center:** Self-Help Center personnel are available to review documents and help navigate Family Court. Personnel do not provide legal advice.
 - **Housing & Conciliation Self-Help Clinic:** Free legal consultations provided by volunteer attorneys on a first-come, first-served basis.
- **Southern Minnesota Regional Legal Services:** Staff and volunteer attorneys provide full representation, brief legal services, and advice.
- **Volunteer Lawyer's Network, Ltd.:** VLN offers many programs through volunteer attorneys on family law, bankruptcy, criminal expungement, and more.

For a more complete description of these programs, visit the Call for Justice, LLC website and download our "Legal Resources Cheat Sheet" at <http://callforjustice.org/cheat-sheet/>.