

Quick Survey Infographic

How many providers were in attendance?



40%



of all providers were **familiar with legal clinics and other services** offered by metro area Law Libraries.

53% of Social Services Providers

did not know that the Hennepin County Bar Association offers “low fee” legal services for family law matters for low-income people.

40% Other Providers

26% Legal Providers

Have you used **United Way 2-1-1** as a legal referral for a client?

Responded “Yes”:



Did you know that pro bono attorneys are present at the Hennepin County

Yes

52%

48%

No

Government Center every day to give brief legal advice to low-income persons?

"I Didn't Know That!" CLE Quick Survey Results

Compiled Nov. 22, 2013
Emily Lindholm
Call for Justice, LLC

This survey was presented at the CLE entitled "'I Didn't Know That!' Relatively Unknown Twin Cities Legal Resources," which took place on November 13th, 2013 from 9:00am to 11:00am at Robins, Kaplan, Miller & Ciresi L.L.P. Responses were solicited and collected before the CLE began, and were used to map participants' initial awareness of certain legal resource programs.

Participants were asked to identify themselves as 1) legal providers, 2) social service providers, or 3) other types of organizations/providers. There were a total of 86 survey responses collected, with the breakdown as follows:

# of Surveys Submitted	Provider Affiliation
27	Legal
3	Legal/Social Service
36	Social Service
20	Other

Total = 86 Surveys

In 3 cases, providers identified themselves as both legal and social service providers. Hence, a category was made to accommodate.

In the following questions, responses to "yes" and "no" were recorded. However, not all surveys were completed, therefore not all results added up to 86. The boxes below each question record the total number of "yes" responses, which are then stratified by provider type.

1. Please categorize your organization:

- 31% Legal Provider
- 41% Social Service Provider
- 23% Other Provider/Affiliate
- 5% Legal/Social (chose both)

2. Have you ever referred a client to United Way 2-1-1 for a legal referral?

Total: 40% Yes 60% No

"Yes" Responses Stratified by Provider

# of "Yes" Responses	% "Yes" by Provider
8	30% of all Legal
1	33% of all Legal/Social
23	64% of all Social
3	15% of all Other

3. Have you ever visited the 2-1-1 website?

Total: 53% Yes 47% No

13	48% of all Legal
2	67% of all Legal/Social
23	64% of all Social
8	40% of all Other

4. Have you ever visited the Legal Services State Support website LawHelpMN.org?

Total: 81% Yes 19% No

24	89% of all Legal
3	100% of all Legal/Social
26	72% of all Social
17	85% of all Other

5. Have you ever referred a client/constituent/patron to LawHelpMN.org?

Total: 61% Yes 39% No

17	63% of all Legal
2	67% of all Legal/Social
22	61% of all Social
12	60% of all Other

6. Are you familiar with the services offered by the Self-Help Centers at the Hennepin County Courthouse or the Ramsey County Law Library?

Total: 63% Yes 37% No

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21	Legal	78% of all Legal
2	Legal/Social	67% of all Legal/Social
18	Social	50% of all Social
14	Other	70% of all Other

7. Have you ever helped a client understand forms provided by a Self-Help Center?

Total: 47% Yes 53% No

15	Legal	56% of all Legal
1	Legal/Social	33% of all Legal/Social
12	Social	33% of all Social
13	Other	65% of all Other

8. Are you familiar with legal clinics and other services affected by metro area Law Libraries?

Total: 40% Yes 60% No

12	Legal	44% of all Legal
2	Legal/Social	67% of all Legal/Social
9	Social	25% of all Social
12	Other	60% of all Other

9. Have you ever referred a client/constituent/patron to a metro area Law Library?

Total: 34% Yes 66% No

12	Legal	44% of all Legal
1	Legal/Social	33% of all Legal/Social
9	Social	25% of all Social
8	Other	40% of all Other

10. Did you know that the Hennepin County Bar Association offers low fee legal services for family law matters for low-income persons?

Total: 59% Yes 41% No

20	Legal	74% of all Legal
1	Legal/Social	33% of all Legal/Social
17	Social	47% of all Social
13	Other	65% of all Other

11. Did you know that the Ramsey County Bar Association offers low fee legal services for a variety of legal areas for low-income persons?

Total: 50% Yes 50% No

20	Legal	74% of all Legal
0	Legal/Social	0% of all Legal/Social
10	Social	28% of all Social
13	Other	65% of all Other

12. Did you know that pro bono attorneys are present in the Hennepin County Government Center every day to give brief legal advice to low-income persons?

Total: 52% Yes 48% No

18	Legal	67% of all Legal
2	Legal/Social	67% of all Legal/Social
12	Social	33% of all Social
13	Other	65% of all Other

13. Did you know that pro bono attorneys are available at Hennepin County Housing Court to assist low-income persons?

Total: 47% Yes 53% No

18	Legal	67% of all Legal
1	Legal/Social	33% of all Legal/Social
12	Social	33% of all Social
10	Other	50% of all Other

14. Did you know that the Ramsey County Law Library regularly hosts legal clinics to assist low-income persons?

Total: 40% Yes 60% No

16	Legal	59% of all Legal
0	Legal/Social	0% of all Legal/Social
8	Social	22% of all Social

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11	Other	56% of all Other
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15. Have you ever visited the MN Courts Self-Help Center website (www.mncourts.gov/selfhelp) and/or referred a client/constituent/patron to the Self-Help Center website?

Total: 66% Yes 34% No

21	Legal	78% of all Legal
2	Legal/Social	67% of all Legal/Social
17	Social	47% of all Social
17	Other	85% of all Other

16. Did you know that the MN Courts Self-Help Center can review completed court forms that are available on the MN Judicial Branch website (www.mncourts.gov/forms)?

Total: 41% Yes 59% No

15	Legal	56% of all Legal
2	Legal/Social	67% of all Legal/Social
10	Social	28% of all Social
14	Other	70% of all Other